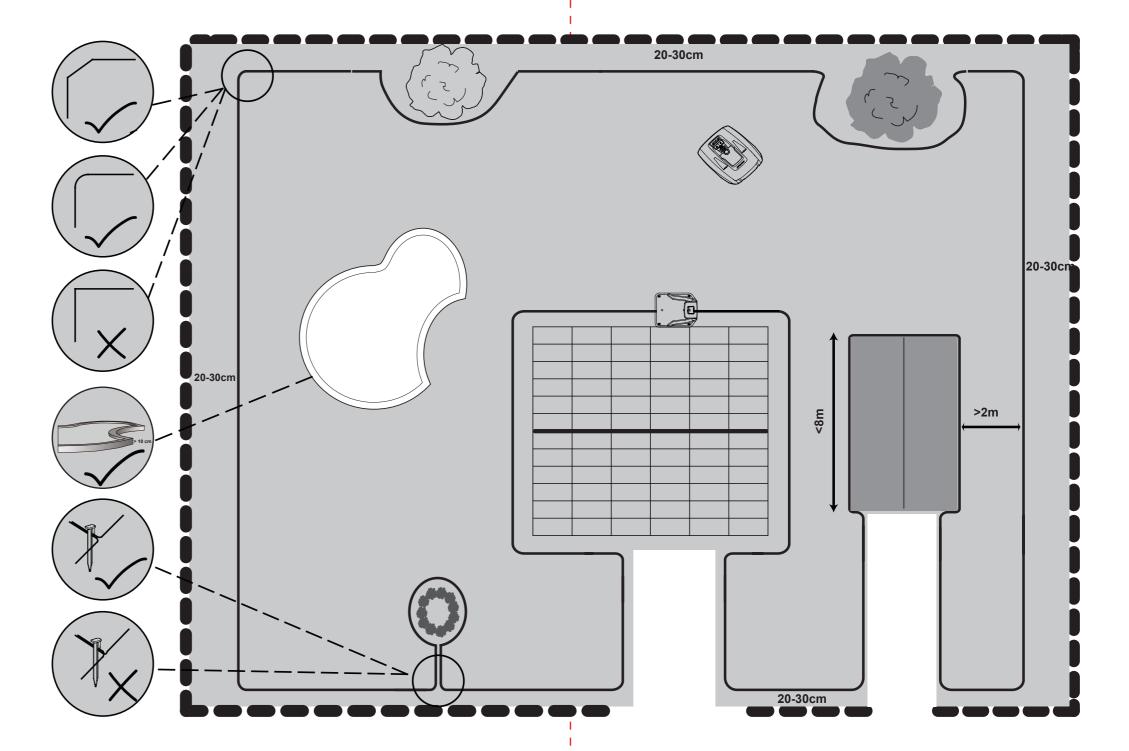


AMIRO 350 / 350i 400 / 400i



- ROBOTIC MOWER Installation Guide
- MÄHROBOTER Installationsanleitung
- ROBOT-TONDEUSE
  Guide d'installation
- ROBOTMAAIER Gebruiksaanwijzing
- ROBOSEKAČKA Průvodce instalací
- ROBOT KOSZĄCY Instrukcja instalacji

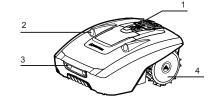


# **CONTENT**

Description of product	
Installation	
Operation	
Technical data	
Maintenance and storage	14
Troubleshooting	
APP	

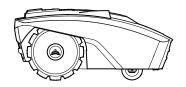
# **Description of product**

- 1. STOP button
- Ultrasonic sensor
- Charging port
- Rear wheel
- Height adjustment dial
- Control panel 6.
- USB interface
- 8. On/Off switch





# **Scope of delivery**



Robotic Mower







Docking station



Spare blades

Connectors



Switching Power Supply











Measurement ruler

Boundary wire

Manuals

# Installation

#### **Installation Guide**

This chapter explains how to install the Robotic Mower. Please read this completely before you start the installation.

#### Introduction

We recommend creating a draft of your lawn, including all obstacles and how these should be protected. This makes it easier to find a good position for the docking station and how to correctly place the boundary wire around your garden perimeter protecting bushes, flower beds etc. You will also need some tools, like a hammer and wire cutters, pliers or scissors.

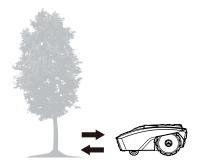
# **Cutting limitations**

The Robotic Mower is equipped with collision sensors. These will detect any rigid and fixed obstacles higher than 100 mm, such as walls, fences and garden furniture.

When triggered, the Robotic Mower will stop, reverse backwards and then continue mowing in a different direction. Still, protecting the obstacles running the boundary wire accordingly is the recommended long-term solution.

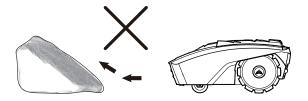
#### **Trees**

The Robotic Mower treats trees as common obstacles, but if the roots of the tree are exposed and lower than 100mm, this area should be excluded using boundary wire in order to protect the tree root, cutting blades or rear wheels from damage.



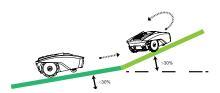
#### **Stones**

We recommend clearing the lawn of small (less than 100 mm high) rocks and stones and any stones with a round or sloped edge. The Robotic Mower might try and climb such rocks instead of recognising them as a barrier. A Robotic Mower getting stuck on such a stone requires user intervention to restart mowing. Contact with stones can result in damage to the blades.



### **Slopes**

The Robotic Mower can navigate slopes up to a maximum of 30% incline or decline.



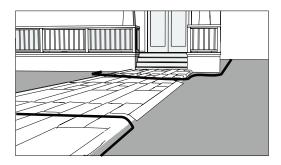
# **Paths, Driveways and Roads**

If an elevated driveway crosses your lawn, better keep it outside the boundary wire. Please allow a safety distance of 40 cm between driveway and boundary wire.



GR

If the driveway and lawn are at the same level, feel free to use the boundary wire to create a corridor. This allows your Robotic Mower to cross the driveway and reach the opposite lawn.



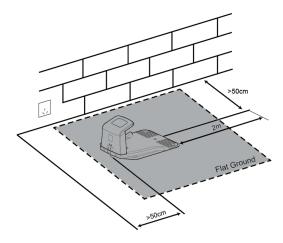
#### Uneven lawn surfaces

Uneven lawn areas or may cause the blades to touch the ground. We recommend leveling the lawn before using your Robotic Mower or excluding uneven areas with the boundary wire.

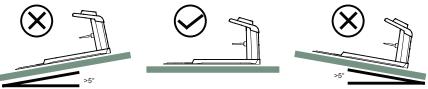
## Placing the docking station

Locate the best position for your docking station. Be aware that it needs a permanent connection to the mains, so take into account the location of the nearest power outlet.

To ensure the Robotic Mower can return to the docking station smoothly, leave 2m of straight wire to the front of the docking station and 50cm to the side facing the cutting area. Use a shaded location for the docking station, as a lower temperature while charging is beneficial to the battery. Important: Place the docking station on an even, flat surface away from ponds, pools or stairs. We recommend suitable protection from the elements, for example a robot port or garage.



Do not place the docking station too close to a slope, such as at the top of a hill or the bottom of a furrow. Avoid left and right inclination in excess of 5 degrees.

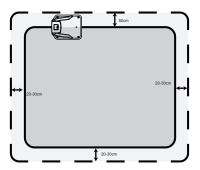


If your lawn has a soft or uneven surface, we recommend fortifying the area around the docking station with a grass protection mesh. Otherwise, the repeated stress of the rear wheels can damage the turf.

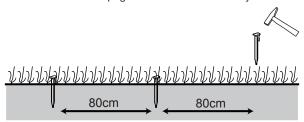
Once the position of the docking station is confirmed and mains electrical connection is laid out, please do not connect to main power yet. Finish all boundary layout work before connecting the docking station to the power supply.

# Pegging your boundary wire

We strongly recommend mowing the lawn to 60 mm or less before laying out the boundary wire. Burying the boundary wire is entirely optional. Still, the closer to the ground you lay out the boundary wire, the lower the chance of tripping over it or damaging it when mowing the lawn. Use the included ruler to ensure the required 20-30 cm distance between wire and obstacles.



The recommended distance between two pegs is about 80 cm in straight lines, and less in tight curves. Note that the pegs' hook and wire slit always faces the outside of the boundary.

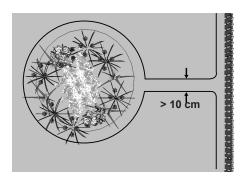


When first planting the pegs, do not drive them fully into the ground. Use a light hammer to drive them in a little bit. Also locate the fixing pegs and lay each one on the lawn at approximately the correct distance from lawn edges (20-30cm) and obstacles.

#### **Flowerbeds**

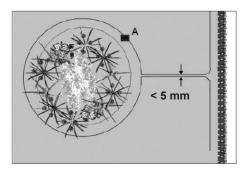
Use the boundary wire to exclude any flowerbeds from the cutting area. There are two options for the two lengths of boundary wire running between the flowerbed and the outer boundary:

1) Keep the distance between the parallel wires above 10 cm. This way, the Robotic Mower will recognise the boundary wire as an ordinary obstacle. When cutting, it will "bounce" off it as usual. When following the boundary wire back to the docking station, it will take the detour around the flower bed.



2) Alternatively, keep the distance between the two parallel wires below 5 mm. Do not cross the wires - see below. This way, the Robotic Mower will not recognise the wires and travel across them unhindered. This option requires placing an obstacle on the boundary wire around the flowerbed. Place the obstacle, e. g. a large rock or pole, near position A indicated on the below illustration. The obstacle must be surrounded by a flat area of about 1 m x 1 m, without any slopes. This obstacle will allow the machine to exit the circle.

6



#### **Ponds and Pools**

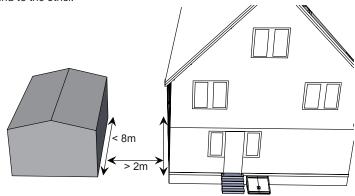
While the Robotic Mower is protected against rain and spray water, being submerged is likely to cause severe damage to the electronic parts.

Therefore, it is imperative to exclude any pools from the cutting area. For added safety, we recommend placing a fence around the pool.

## **Inventory and garage**

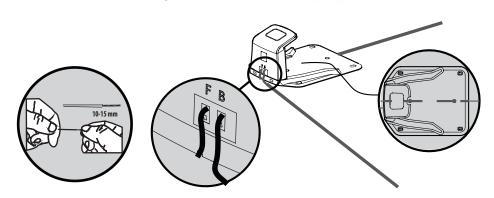
If you have created a boundary corridor inside your working area, the corridor should be at least 2 m wide and a max length of 8 m.

If a corridor is too narrow or too long, the Robotic Mower might not be able to navigate it from one end to the other.



# Connect the docking station to the boundary wire

Place the docking station on the end of the boundary wire so that the wire runs lengthwise below the middle of the docking station. Connect that end to the left (black) connector marked "F" (front). Connect the other end to the right (red) connector marked "B" (back).

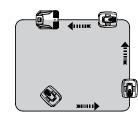


Once the blue LED confirms all is OK, test the Robotic Mower's function. Check the LED regularly to ensure fixing the boundary wire has not affected the connection and signal shows S1 on the charging satation. Then place the Robotic Mower in the working area, a few metres beside the docking station. Set the main power switch to "ON".

Press the buttons press the bu return to the docking station by locating and following the boundary wire in anti-clockwise direction. If Robotic Mower fails to dock correctly, move the docking station to a more suitable position.





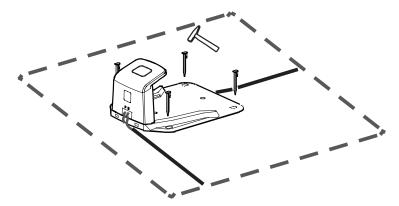


Once the device has docked, the symbol will start flashing. This indicates that the battery is charging correctly.

After initial installation, the Robotic Mower will remain in the docking station until the battery is fully charged.

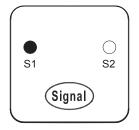
Successful docking and charging indicates that you have found a suitable position for the docking station. You should now drive fixing pegs into ground fully.

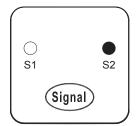
Take care not to damage or kink the surplus wire stored under the docking station.



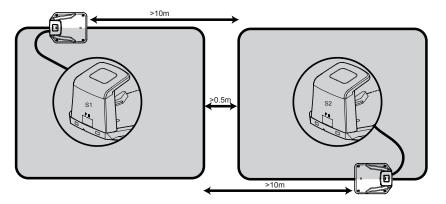
# Signal selection

There are two singals which can be selected, S1(blue indicator) and S2(red indicator). Make sure your Robotic Mower and docking station are using the same singal.





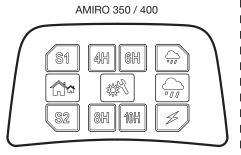
If your neighbour is using the samer, will need to keep a distance of 0.5m between you and vour neighbour's boundary wires to prevent the two devices interfering with each other. Ensure to position your docking station at least 10m away from your neighbour's boundary wires and that both products are using different signals. Please refer to section "Signal setting" in order to select signal S1 or S2 for your installation.

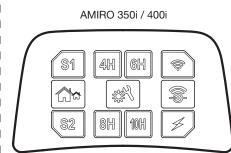


8

# **Operation**

# **Control panel**







Signal select button: Select either S1 or S2.







Working time select button: Select working time.











4H





6H





4H











Rain sensor button: Switch rain sensor ON/OFF.

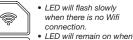




button

10

Wifi configuration



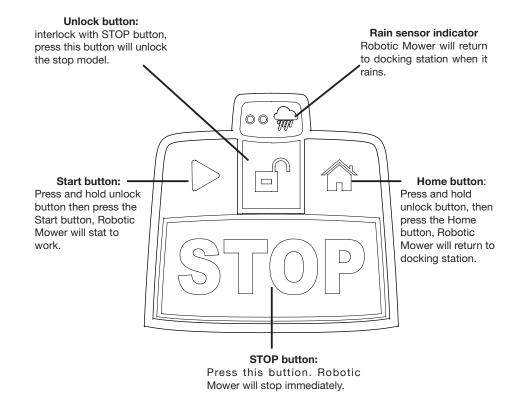






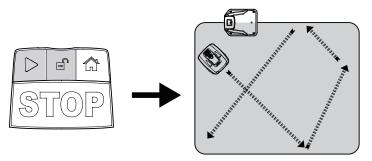
Charging indicator: Flashes when Charging

# **Physical button**



GB

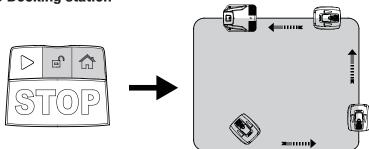
# Start mowing



11

Press and hold unlock button, then press Start button.

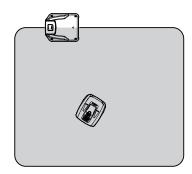
# **Return to Docking station**



Press and hold unlock button, then press home button.







Press STOP button to halt the mower at any time.

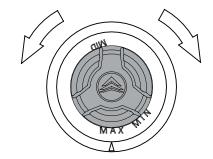
# **Cutting height adjustment**

The cutting height can be adjusted by rotating the height adjustment dial. Cutting height range from 20mm - 55mm.

### NOTE!

We recommend using an ordinary lawn mower or trimmer to cut the lawn below 60mm before using the Robotic Mower. This will ensure you get the optimum performance from the Robotic Mower.





# **Technical Data**

Model	350	350i	400	400i
Wifi	$\times$	<b>_</b>	$\times$	<b>_</b>
Max cutting area	350 m <sup>2</sup>		400 m <sup>2</sup>	
Battery pack	20V/2000mAh			
Switch power supply	Input: 100-240V AC, 50/60Hz, 42W Output:24VDC, CC1.5A			
Mowing time on one charge	60 min		60 min	
Rated voltage	20 V		20 V	
Rated power	42 W		42 W	
No load speed	3500/min		3500/min	
Cutting width	16 cm		16 cm	
Cutting height	Approx 20-55 mm		Approx 20-55 mm	
Charging time	100 min		100 min	
Weight	7.4 Kg		7.4 Kg	
Degree of protection:				
Robotic Mower	IP24		IP24	
Switching power supply	IP67, Plug IP44		IP67, Plug IP44	
Spare parts				
Spare Blades	3 Pcs		3 Pcs	
Boundary pegs	110 Pcs		120 Pcs	
Boundary wire	90 m		100 m	
Connectors	3 Pcs		3 Pcs	

12 13

#### GI

# **Maintenance and storage**

Maintenance work that has not been described in these instructions must be carried out by a servicing agency authorised by the manufacturer. Only use original parts.

#### Maintenance

Check and clean your Robotic Mower regularly and replace worn parts if necessary. Preferably use a dry brush, a damp cloth or a sharpened wooden piece.

Never use flushing water.

Following these maintenance instructions can extend your Robotic Mower's service life.

# **Battery Life**

The Robotic Mower has a maintenance free Li-ion battery, with an estimated life of more than 2 years (depending on treatment and usage).

# Winter Storage

During winter, keep your mower, docking station and power supply in a dry place.

We recommend a shed, garage or preferably store it indoors.

Prepare your device for winter storage as follows:

- 1. Fully recharge the battery.
- 2. Set the mains power switch to "OFF".
- 3. Thoroughly clean your Robotic Mower.
- 4. Unplug the power supply from the mains outlet.
- 5. Disconnect the power supply from the docking station.
- Disconnect the boundary wire from the docking station. Lift up the docking station and clean.
  The boundary wire can remain outside. However, it is imperative to protect the wire against
  corrosion. We recommend a water-free grease or suitable sealing tape.

If available, repack the product in the original packaging.

Alternatively, our service centre offers a winter service for your device. This will include a check-up of all parts and - if available - a software upgrade.

# **Preparing for spring**

After winter storage, please clean the charging contacts on both the Robotic Mower and the docking station.

Use a fine abrasion paper or a brass brush; this will help to achieve the best charging efficiency and avoid any charging interference.

# Cleaning the mower body

As your Robotic Mower is battery powered you need take care when cleaning. Remove rough dirt with a soft brush. Use a manual water spray with mild household detergent for intensive cleaning. Wipe off any residue after cleaning with a moist rag.

# Cleaning the underside

Ensure the main power switch is in OFF position. Wearing protective gloves, turn the Robotic Mower onto its side to expose its underside. Clean the blade disc and frame using a soft brush or damp cloth. Rotate the blade disc to make sure that it can move freely, check that the blades can turn on their pivots and that there is no grass is obstructing them.



# Clean the contact pins and the charging strips

Using wire wool, metal cleaner or very fine grade emery paper, clean the contact pins and the charging strips on your mower and docking station. Remove any debris, leaves, or grass clippings around the contact pins and charging strips to ensure efficient charging.

# Reversing or replacing the blades



#### **WARNING!**

Ensure the Robotic Mower is completely shut off before cleaning, adjusting or replacing the blades. Always wear protective gloves.



## WARNING!

To ensure maximum cutting efficiency and safety, always use recommended replacement blades and blade mounting parts when replacing.

Your Robotic Mower has three blades, fixed to the blades disk.

Unless damaged by hard obstacles, these blades can last for up to five months of everyday use. Weekly inspection of the blades and the fixing screws is advised. Note that the blades are double-edged. When the first side becomes blunt, loosen the fixing screw and the blade upside down and re-fix. Check that the blade can move freely.

A set of spare blades is included with the Robotic Mower. More blades can be purchased via customer support.

To ensure you get the best performance from your machine, always replace all three blades at the same time. Only use spare parts recommended by manufacturer.

# Spare parts list

Call the after-sales centre if you want to order below spare parts.









# **Software Update**

Should your machine need a software update, contact our customer service team for more information.

# **Troubleshooting**

# **Robotic Mower cannot dock with docking station**

- Check that the boundary wire in front and underneath the charger is in a straight line.
- Check that the docking station's position is suitable as explained in this manual.

# Robotic Mower runs in circles while mowing or while following boundary wire back to docking station.

- Verify that no power cable runs parallel and in close proximity the boundary wire. If necessary, reposition the boundary wire.
- Check if a front wheel is stuck.
- If a neighbor has a similar Robotic Mower, the signals may interfere. Try setting your docking station and Robotic Mower are set to the alternative boundary signal.
- Driving motor may be damaged, please contact customer support/

## The Robotic Mower is noisy.

- Inspect the blade fixing screws; tighten if necessary.
- Inspect the blades for damage; replace if necessary.
- Grass may be too high. Try increasing the cutting height, or mow the lawn with an ordinary lawnmower first.
- Cutting motor failure, please call after sales service.

# Mower remains at or returns to docking station when pressing START button

- Check if the mower has already completed the programmed working time for that day.
- Battery is low, let give the Robotic Mower time to charge and try again.

# LED signal indicator on docking station





Status	LED Indicator ON	LED Indicator flashing	
	Battery charging faulty	Normal	
	Normal	Boundary wire broken	

# **APP (350I / 400I)**







# A. Login in:

Please register your account first, you can choose register with email account or mobile phone number.

# B. Sign up

After successful registration, you can login in with your account.

## C. Explore as guest

You also can find our dealer information and our technical knowhow with quest mode.



Please fill your personal information and you also can choose Skip and fill later.





After personal information setting, you will enter main interface of our app, and now you can click lower right corner "+" symbol to add your Robotic Mower.

# **Register your Robotic Mower**

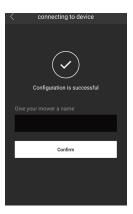


You can add the mower by scanning our mower QR code from nameplate, and you also can input the series number manually which you can find from nameplate also.





Please follow the instructions, press and hold the WIFI setting button more than 5 seconds, the mower will enter configuration mode.



After successful configuration, we will enter mower naming interface, please make an name for your Robotic Mower.



Congratulation, we will find your Robotic Mower on the main interface, now you can remote control this mower, enjoy automatical lawn care.

18

# **Enjoy your Robotic Mower**



This our mower main control interface, you will battery volume and working mode from upper graphic and remote console pad from lower side.

\*At upper right corner, there will be "..." symbol, you can click and enter mower parameter setting interface.



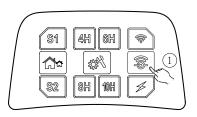
- (1) You can find fault, cutting, cahrging and health history.
- (2) Three working time and seven working days selection is available.
- (3) boundary trim function is available and over boundary cutting distance, boundary singal select buttons.
- (4) Multi-zone cutting function setting, four seperated area is available.
- \* This is function is available only for some special model.
- (5) You can choose enable or disable water sensor function.
- (6) You can choose enable or disable ultrasonic sensor function, you also can set ultrasonic action distance from 30cm to 60cm.



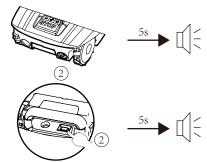


Click your Robotic Mower and left slip, and then you can share the mower with your family together, and more enjoy together.

# Direct mode (in case if you do not have WIFI access)



Press and hold WIFI button on mower console pad and then switch on the main power of mower.







Open the MOWAP program on your mobile phone and choose Direct mode.



Input the PIN code, the initial PIN code of Robotic Mower is: 0000.